National Center on Shaken Baby Syndrome Family Support Network
End User License Agreement, Policy, and Terms of Use

Thanks for being part of the National Center on Shaken Baby Syndrome (NCSBS) Support Network. This Network is restricted to members of the survivors of shaken baby syndrome/abusive head trauma (SBS/AHT), families of victims of SBS/AHT and individuals who support victims and families of SBS/AHT who wish to engage in discussion encompassing a variety of aspects of SBS/AHT. To ensure the best possible experience for all Network members, we have established some basic guidelines for participation. This End User License Agreement document outlines the End User License Agreement, Policy, and Terms of Use for all members of the Network.

By joining and using this Network (hosted through a Slack Workspace), you agree that you have read and will follow this End User License Agreement, Policy, and Terms of Use ("EULA") set for this peer discussion group. If you have questions, contact the NCSBS Information and Research Specialist at rgolightly@dontshake.org. To preserve a climate that encourages both civil and fruitful dialogue, the NCSBS reserves the right to suspend or terminate membership for members who violate these policies.

Membership

- Membership is open to survivors of SBS/AHT, families of victims of SBS/AHT and individuals who support victims and families of SBS/AHT. We carefully vet all applicants to ensure they meet these criteria.
- There are no limits on the number of members, and we are committed to offering support to as many people as possible.
- Members of the Network may suggest or recommend individuals to join the Network, however, the NCSBS's Governing Board or staff will review these requests and determine whether to extend an invitation to the individual to join the Network.
    - All recommendations for membership must fill out the membership request application. To request an application, please reach out to the NCSBS Information and Research Specialist at the rgolightly@dontshake.org.
- Membership to the Network is for a one-year term that begins on July 1st and continues until June 30th of the next year. Membership to the listserv may be renewed for another year at the discretion of the NCSBS's Governing Board or the staff who may, at their sole discretion, choose not to extend an invitation to any member to continue with the Network before the renewal of membership on July 1st. Consideration of continuing with the Network will be based on the level of each member's participation and contribution to the discussions on the Network.

Policy

- As part of maintaining effective communication within our Network, all members must keep their Slack profiles updated at all times. Please ensure that your profile includes your full name, location, and email address. This will help us stay connected and make it easier for others to reach you, ensuring smooth and efficient communication across the Network. Keeping your information current is essential for collaboration, so please take a moment to verify that your profile reflects these details.

- Comments or threads from the Network may not be directly forwarded to anyone off the Workspace. Any content shared within the network remains the property of the user who posts it. However, by posting content within the network, you grant the NCSBS the right to use, share, or republish your content solely for the purpose of maintaining or improving the network. Sharing of information that has been asked to be kept confidential is immediate grounds for removal from the Network.
- Users must ensure they have the right to share any content, including text, images, or videos. Refrain from posting material that violates intellectual property rights, including patent, trademark, or copyright material without the permission of the owner.
- Do not attack others. The discussions or file sharing within the Workspace are meant to stimulate conversation, not create a contentious environment.
- Do not post messages advertising or promoting commercial products or services on the Network.
- Do not use the Network for any type of campaigning. This includes campaigning for public office or positions within or affiliated with the NCSBS or other public or private organizations.
- All defamatory, abusive, profane, threatening, offensive, or illegal materials are strictly prohibited.
- In cases of severe violations, such as harassment or sharing harmful content, we reserve the right to immediately remove a user from the network without prior notice.
- Do not send administrative messages, such as “remove me from the Network”, through the Workspace. Instead, write to the NCSBS Information and Research Specialist directly to change your settings or to remove yourself from the Network. If you are changing your e-mail address, you do not need to remove yourself from the list and rejoin under your new e-mail address. Simply request that your email address be changed.
- We will take reasonable steps to protect your personal information, but please note that no system is completely secure. By using this platform, you accept the inherent risks associated with online communication.
- Although this is a private Network, messages sent on the Network may be subject to freedom of information or public records requests depending on whether the email address you use to participate in the Network is provided by an institution subject to such requests. Please consider your own institutional policies and state and local public records and open meeting laws before deciding which email address to use on the Network.

Disclaimer

This Network is provided as a service of the National Center on Shaken Baby Syndrome. The NCSBS is not responsible for the opinions and information posted on this site by others. The NCSBS disclaims all warranties with regard to information posted on this site, whether posted by The NCSBS or any third party; this disclaimer includes all implied warranties of merchantability and fitness for a particular purpose or otherwise. In no event shall the NCSBS be liable for any special, indirect, or consequential damages or any damages whatsoever resulting from loss of use, data, or profits, arising out of or in connection with the use or performance of any information posted on this site.

The NCSBS reserves the right to modify or update these Terms of Service at any time. When changes are made, they will be posted here, and the “Last Updated” date at the top of this page will be revised. Continued use of the network after changes to the Terms of Service constitutes acceptance of those changes.

The NCSBS does actively monitor the Network for inappropriate postings, and does on its own, undertake editorial control of postings. In the event that any inappropriate posting is brought to The NCSBS's attention, the NCSBS will take all appropriate action.

The NCSBS reserves the right to terminate access to any user who does not abide by these guidelines, as well as remove content from the listserv at its sole discretion.